

Job Opportunity: Technology Specialist

“Must have personal and technical skills such that the customer’s expectations are always exceeded.”

Growing RFID Company is seeking a Technology Specialist. We are located in Austin, Texas.

This role will be challenging for a SME in systems integration as it requires responsibility for the end to end process for installation of RFID systems. The candidate will directly contribute to customer satisfaction and ultimate success of the company.

The technology specialist will strive to exceed customer expectations in the areas of system knowledge, system installation and support and will be responsible for testing, installing and configuring various RFID systems at client locations. A moderate amount of travel is required. The applicant must be versatile and possess the initiative and ability to take on multiple roles and responsibilities. Knowledge of RFID technology is a benefit but not required for this role.

The primary responsibilities for this position are:

- Installation, configuration and verification of RFID systems at customer locations
 - Software and Hardware
- Train customers on Radiant-specific software applications and systems
- Support customers with installed systems
- Proactively suggest feature enhancement requirements based on customer feedback or issues
- Participate in requirements and design reviews to improve the systems
- Test software and hardware applications for new and enhanced RFID systems
- Assist in defining customer use cases to ensure customer needs are met by systems installed

The applicant must have effective communication skills, working with customers onsite to achieve project success. This person must be goal-oriented and take ownership and responsibility for achieving personal, company and customer objectives. The ability to learn new technical skills and to solve technical problems is critical to succeed in this role.

Specific skills required are:

- Basic knowledge of network technologies and wireless applications
- Experience installing and debugging software-hardware interfaces
- Server and network security knowledge
- Experience troubleshooting and debugging systems
- Experience building and configuring hardware systems

Bachelors degree in Engineering or related technical field, or equivalent experience

4+ years industry experience

Must pass drug screening and background check.

Please send resume to careers@radiantrfid.com